

Agile Process Teams, version 2025.4.0

Release Summary | Revision 02



TraceLink, Inc. ("TraceLink") owns all right, title to, and interest in TraceLink's methodologies, processes, Applications, Software Programs and/or the licensed TraceLink documentation. The documentation is informational in nature and does not constitute a warranty of TraceLink. The licensed use of the TraceLink documentation is solely in conjunction with the licensed use of applicable TraceLink Applications and/or Software Programs. Any Reproduction or modification of the TraceLink documentation is prohibited. This documentation is confidential and can only be used by an authorized customer.

TraceLink, Inc. Copyright 2009-2025. All rights reserved.

Table of Contents

Agile Process Teams, version 2025.4.0	1
Release Summary Revision 02	1
Copyright	2
Release Summary	5
What's new in the APIs	6
Release information	6
Revisions	7
API features	7
View Metrics for Resolution Time and Response Time	7
<i>Impact analysis</i>	8
System features	8
Group Work Items Toward a Single Business Goal Using a List	8
<i>Impact analysis</i>	8
Add Comments and Attachments when Viewing Items, Work Items, and Subtypes	9
<i>Impact analysis</i>	9
Notify New Work Item Assignees via Email	9
<i>Impact analysis</i>	9
View Comments and Download Attachments in Outbound Emails	9
<i>Impact analysis</i>	10

Resolved issues	10
Agile Process Teams, version 2025.4.0	10
Known issues	10
Agile Process Teams, version 2025.4.0	10

Release Summary

What's new in the APIs

Explore what's new in the Agile Process Teams, version 2025.4.0 release. To learn more about what's new in the Process Orchestration for Empowered Teams, solution version 4.0.0 that provides the user interface for this app, see [What's new in the user interface](#).

Release information

This document describes the TraceLink capabilities included in the Agile Process Teams, version 2025.4.0 app release, which is available on Validation on 18 Sep 2025 and Production on 16 Oct 2025.


The following apps are impacted by this release and will be updated to the version listed:

- Agile Process Teams, version 2025.4.0

Solutions supported by this app version:

- Process Orchestration for Empowered Teams, solution version 4.0.0

The features below are in order of functional relevance (i.e. the typical order in which a user executes a function or task).

 This Help Center is subject to change based on the deployment of the release. In the event of changes, the Help Center will be updated within one week of release deployment. Deployment completion can be confirmed in the TraceLink Release Notice email.

Revisions

Date	Revision	Description
19 Aug 2025	01	Initial version.
18 Sep 2025	02	<p>The following updates have been made since the previous revision was distributed:</p> <ul style="list-style-type: none">• 0 issues are added to Resolved issues.• 0 issues are added to Known issues.• The View Comments and Attachment Details in Outbound Emails feature is added.

API features

The following new or updated API functionality is included in this release.

View Metrics for Resolution Time and Response Time

The Query Item and Query Work Item APIs are updated with the following reporting metrics to calculate the resolution time and response time:

- **Resolution time** - The number of hours between creating and closing an Item or Work Item.
- **Initiator Time to Act** - The number of hours between creating and submitting an Item or Work Item to the assignee company.
- **Assignee Time to Respond** - The number of hours between submitting an Item or Work Item to the assignee company and closing that Item or Work Item.

Impact analysis

- Interface options:
 - API
- Business segment impacts:
 - All business segments for both Owners and Partners

System features

The following new or updated system functionality will be included in this release.

Group Work Items Toward a Single Business Goal Using a List

This feature includes updates to TraceLink's internal APIs that are leveraged by the UI to deliver the [Group Work Items Toward a Single Business Goal Using a List](#) feature in the Process Orchestration for Empowered Teams, solution version 4.0.0 release.

Impact analysis

The impacts for this feature are the same as the [Group Work Items Toward a Single Business Goal Using a List](#) feature in the Process Orchestration for Empowered Teams, solution version 4.0.0 release.

Add Comments and Attachments when Viewing Items, Work Items, and Subtypes

This feature includes updates to TraceLink's internal APIs that are leveraged by the UI to deliver the [Add Comments and Attachments when Viewing Items, Work Items, and Subtypes](#) feature in the Process Orchestration for Empowered Teams, solution version 4.0.0 release.

Impact analysis

The impacts for this feature are the same as the [Add Comments and Attachments when Viewing Items, Work Items, and Subtypes](#) feature in the Process Orchestration for Empowered Teams, solution version 4.0.0 release.

Notify New Work Item Assignees via Email

This feature includes updates to TraceLink's internal APIs that are leveraged by the UI to deliver the [Notify New Work Item Assignees via Email](#) feature in the Process Orchestration for Empowered Teams, solution version 4.0.0 release.

Impact analysis

The impacts for this feature are the same as the [Notify New Work Item Assignees via Email](#) feature in the Process Orchestration for Empowered Teams, solution version 4.0.0 release.

View Comments and Download Attachments in Outbound Emails

This feature includes updates to TraceLink's internal APIs that are leveraged by the UI to deliver the [View Comments and Attachment Details in Outbound Emails](#) feature in the Process Orchestration for Empowered Teams, solution version 4.0.0 release.

Impact analysis

The impacts for this feature are the same as the [View Comments and Attachment Details in Outbound Emails](#) feature in the Process Orchestration for Empowered Teams, solution version 4.0.0 release.

Resolved issues

Agile Process Teams, version 2025.4.0

There are no resolved issues in this release.

Known issues

Agile Process Teams, version 2025.4.0

There are no known issues in this release.