

Agile Process Teams, version 2024.4

Release Summary | Revision 02

tracelink
NETWORK FOR GREATER GOOD



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Release Summary

What's new in the APIs

Explore what's new in the Agile Process Teams, version 2024.4 release. To learn more about what's new in the Supply Chain Work Management, solution version 13.0 that provides the user interface for this app, see [What's new in the user interface](#).

Release information

This document describes the TraceLink capabilities included in the Agile Process Teams, version 2024.4 app release, which is available on Validation on 21 Sep 2024 and Production on 06 Oct 2024.

The following apps are impacted by this release and will be updated to the version listed:

- Agile Process Teams, version 2024.4
Solutions supported by this app version:
 - Supply Chain Work Management, solution version 13.0

The features below are in order of functional relevance (i.e. the typical order in which a user executes a function or task).

Revisions

Date	Revision	Description
22 Aug 2024	01	Initial version.
21 Sep 2024	02	<p>The following updates have been made since the previous revision was distributed:</p> <ul style="list-style-type: none"> • The Production date in Release information is updated to 06 Oct 2024

Date	Revision	Description
		<ul style="list-style-type: none"> • 1 issue is added to Resolved issues. • 0 issues are added to Known issues.

API features

The following new or updated API functionality is included in this release.

View Metrics for Resolution Time and Response Time

The Query Compliance Exceptions API is updated with the following reporting metrics for compliance exceptions:

- **Owner Time to Act:** The number of hours between creating the compliance exception and submitting the compliance exception to the partner.
- **Partner Time to Close:** The number of hours between when the Partner receives a compliance exception and when the compliance exception is closed.

Impact analysis

- Interface options:
 - API
- Business segment impacts:
 - All business segments for both Owners and Partners

System features

The following new or updated system functionality is included in this release.

Download Serial Numbers for a Recall in CSV Format

This feature includes updates to TraceLink's internal APIs that are leveraged by the UI to deliver the [Download Serial Numbers for a Recall in CSV Format](#) feature in the Supply Chain Work Management, solution version 13.0 release.

Impact analysis

The impacts for this feature are the same as the [Download Serial Numbers for a Recall in CSV Format](#) feature in the Supply Chain Work Management, solution version 13.0 release.

Usability Enhancements for Recalls

This feature includes updates to TraceLink's internal APIs that are leveraged by the UI to deliver the [Usability Enhancements for Recalls](#) feature in the Supply Chain Work Management, solution version 13.0 release.

Impact analysis

The impacts for this feature are the same as the [Usability Enhancements for Recalls](#) feature in the Supply Chain Work Management, solution version 13.0 release.

Automatically Submit Compliance Exceptions to Partners

This feature includes updates to TraceLink's internal APIs that are leveraged by the UI to deliver the [Automatically Submit Compliance Exceptions to Partners](#) feature in the Supply Chain Work Management, solution version 13.0 release.

Impact analysis

The impacts for this feature are the same as the [Automatically Submit Compliance Exceptions to Partners](#) feature in the Supply Chain Work Management, solution version 13.0 release.

Send Detailed Email Notifications When Compliance Exceptions are Submitted to Partners

This feature includes updates to TraceLink's internal APIs that are leveraged by the UI to deliver the [Send Detailed Email Notifications When Compliance Exceptions are Submitted to Partners](#) feature in the Supply Chain Work Management, solution version 13.0 release.

Impact analysis

The impacts for this feature are the same as the [Send Detailed Email Notifications When Compliance Exceptions are Submitted to Partners](#) feature in the Supply Chain Work Management, solution version 13.0 release.

Resolved issues

Agile Process Teams, version 2024.4.0

The following issues are resolved in this release. The prefixes are for internal TraceLink tracking purposes and do not mean anything to customers.

ID	Interface	Issue Description
TL-44004: Data Mismatch Observed in 'Monitor' and 'Search' Experience Tasks	Web UI	<p>A data mismatch occurs when users click on the count link of any open recalls chart card on the Monitor dashboard. The count link directs to the Search page, where the query should show only the open recalls and should not include opt out, completed, and terminated recalls.</p> <p>This issue is resolved.</p>

Known issues

Agile Process Teams, version 2024.4.0

There are no known issues in this release.