

Verifying Products Manually

You use the Verify Product function in Product Information Exchange to manually verify products.

Submit a Verification Request Manually

1. Select **Product Information Exchange** in the **Modules** menu.
2. Click **Verify Product**.
3. Select the **Verification Reason**.
 - **Saleable Return - Check** (default value)
 - **Status Check**
 - **Verify Product Exception**
 - **Illegitimate Product Suspicion**
4. For **Verification Source** select one of the following options.
 - **Enter Product Information** to type the information manually:
Enter the **Packaging Code (GTIN)**, **Lot Number**, **Serial Number**, and **Expiration Date** of the item as listed on the package.
 - **Scan Product Information** to scan the barcode:
The serial numbers display in the Serial Numbers field.
5. For **Confirmation of Possession**, select:
 - Yes, I am in possession of this product.
6. For **Product Source**, select **Another Company Produced this Product** to verify with VRS.
7. Click **Submit**.
Product Information Manager processes the request.