Supply Chain Work Management, solution version 13.0

Release Summary | Revision 02

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Release Summary

What's new in the user interface

Explore upcoming changes in the Supply Chain Work Management, solution version 13.0 release. To learn more about the app that powers the solution, see What's new in the APIs.

Release information

This document describes the TraceLink capabilities included in the Supply Chain Work Management, solution version 13.0 release, which is available on Validation on 21 Sep 2024 and Production on 05 Oct 2024.

The following solutions are impacted by this release and will be updated to the version listed:

- Supply Chain Work Management, solution version 13.0

  Apps that support this solution version:

  - Agile Process Teams, version 2024.4

The features below are in order of functional relevance (i.e. the typical order in which a user executes a function or task).

Revisions

Date	Revision	Description
22 Aug 2024	01	Initial version.
21 Sep 2024	02	The following updates have been made since the previous revision was distributed: • The Production date in Release information is updated to 05 Oct 2024. • 1 issue is added to Resolved issues. • 0 issues are added to Known issues.

UI features

The following new or updated functionality is included in this release.

Download Serial Numbers for a Recall in CSV Format

Supply Chain Work Management Owners and Partners can now download serial numbers in CSV format for easier viewing and record-keeping. Viewing serial numbers via a CSV file eliminates having to view large quantities of serial numbers in theSupply Chain Work Management Web UI. Downloading serial numbers also allows users to easily store, share, or print the list of serial numbers.

Impact analysis

- Interface options:
  - Web UI
- Business segment impacts:
  - All business segments for both Owners and Partners

Usability Enhancements for Recalls

This feature includes the following enhancements:

- Recall coordinators can configure new and existing recalls in the Pending Review state to be automatically approved.
- Supply Chain Work Management Owners and Partners can conveniently monitor audit logs for newly added recalls on the View Response Activity screen.

Impact analysis

- Interface options:
    - Web UI
- Business segment impacts:
    - All business segments for both Owners and Partners

Automatically Submit Compliance Exceptions to Partners

Owners of Supply Chain Work Management can now enable the option to automatically submit a compliance exception to Partners when Owners want to submit compliance exceptions in bulk. Automatically submitting compliance exceptions eliminates the need to view and send individual compliance exceptions to Partners.

Impact analysis

- Interface options:
    - Web UI
- Business segment impacts:
    - All business segments for both Owners and Partners

Send Detailed Email Notifications When Compliance Exceptions are Submitted to Partners

Owners of Supply Chain Work Management can now enable detailed notifications for compliance exceptions submitted to Partners. Detailed email notifications are useful to notify Partners who are on the Owner's TraceLink network but do not use the Web UI.

For example, when the Owner enables this feature and submits a compliance exception to a Partner, the Partner who does not use the Web UI gets details of the compliance exception submitted on email. The email contains information for the following fields:

- Summary
- Description
- Business Priority
- Resolution Due Date
- Incident Category
- Reporter Company
- Assignees at reporter company: Array Type
- Accountable Entity
- Assignees at Accountable Entity: Array Type
- Associated Entities
    - Shipped From Business
    - From Business
    - Shipped to Business
    - To Business
- Product Details
    - Product Identifier
    - Quantity details
    - Lot Number

    - Expiration Date
    - Serial numbers
- Suspect product details (if applicable)
    - FDA Reported Date
    - Product Illegitimacy determined Date
    - Report type
    - Submitted through alternate mechanism
    - Report for notification termination
    - Drug composition
    - Notification Classification
    - Business Type
    - Incident Number
    - Product Label Name
    - Drug Use
    - Drug Description
- Reference Transactions
    - Reference Transaction Type
    - Value
    - Reference Transaction Type
    - Value

Impact analysis

- Interface options:
  - Web UI
- Business segment impacts:
  - All business segments for both Owners and Partners

Resolved issues

Supply Chain Work Management, solution version 13.0.0

The following issue is resolved in this release. The prefixes are for internal TraceLink tracking purposes and do not mean anything to customers.

ID	Interface	Issue Description
TL-44004: Data Mismatch Observed in 'Monitor' and 'Search' Experience Tasks	Web UI	A data mismatch occurs when users click on the count link of any open recalls chart card on the Monitor dashboard. The count link directs to the Search page, where the query should show only the open recalls and should not include opt out, completed, and terminated recalls. This issue is resolved.

Known issues

Supply Chain Work Management, solution version 13.0.0

There are no known issues in this release.