Agile Process Teams, version 2025.4.0

Release Preview | Revision 01

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Release Preview

Preview the API changes

Explore upcoming changes in the Agile Process Teams, version 2025.4.0 release. To learn more about the Process Orchestration for Empowered Teams, solution version 4.0.0 that provides the user interface for this app, see Preview the user interface changes.

Release information

This document describes the TraceLink capabilities included in the Agile Process Teams, version 2025.4.0 app release, which is available on Validation on 18 Sep 2025 and Production on 16 Oct 2025.

The following apps are impacted by this release and will be updated to the version listed:

- Agile Process Teams, version 2025.4.0

  Solutions supported by this app version:

  - Process Orchestration for Empowered Teams, solution version 4.0.0

The features below are in order of functional relevance (i.e. the typical order in which a user executes a function or task).

⚠ Use this preview for planning and impact analysis. All information in this preview is subject to change before the final release date. The final documentation is available in conjunction with the Validation release date. The final documentation might include resolved and known issues, if applicable.

Revisions

Date	Revision	Description
19 Aug 2025	01	Initial version.

API features

The following new or updated API functionality is included in this release.

View Metrics for Resolution Time and Response Time

The Query Item and Query Work Item APIs are updated with the following reporting metrics to calculate the resolution time and response time:

- `Resolution time`: The number of hours between creating and closing an Item or Work Item.
- `Initiator Time to Act`: The number of hours between creating and submitting an Item or Work Item to the assignee company.
- `Assignee Time to Respond`: The number of hours between submitting an Item or Work Item to the assignee company and closing that Item or Work Item.

Impact analysis

- Interface options:
    - API
- Business segment impacts:
    - All business segments for both Owners and Partners

System features

The following new or updated system functionality will be included in this release.

Group Work Items Toward a Single Business Goal Using a List

This feature includes updates to TraceLink's internal APIs that are leveraged by the UI to deliver the Group Work Items Toward a Single Business Goal Using a List feature in the Process Orchestration for Empowered Teams, solution version 4.0.0 release.

Impact analysis

The impacts for this feature are the same as the Group Work Items Toward a Single Business Goal Using a List feature in the Process Orchestration for Empowered Teams, solution version 4.0.0 release.

Add Comments and Attachments when Viewing Items, Work Items, and Subtypes

This feature includes updates to TraceLink's internal APIs that are leveraged by the UI to deliver the Add Comments and Attachments when Viewing Items,Work Items, and Subtypes feature in the Process Orchestration for Empowered Teams, solution version 4.0.0 release.

Impact analysis

The impacts for this feature are the same as the Add Comments and Attachments when Viewing Items, Work Items, and Subtypes feature in the Process Orchestration for Empowered Teams, solution version 4.0.0 release.

Notify New Work Item Assignees via Email

This feature includes updates to TraceLink's internal APIs that are leveraged by the UI to deliver the Notify New Work Item Assignees via Email feature in the Process Orchestration for Empowered Teams, solution version 4.0.0 release.

Impact analysis

The impacts for this feature are the same as the Notify New Work Item Assignees via Email feature in the Process Orchestration for Empowered Teams, solution version 4.0.0 release.